

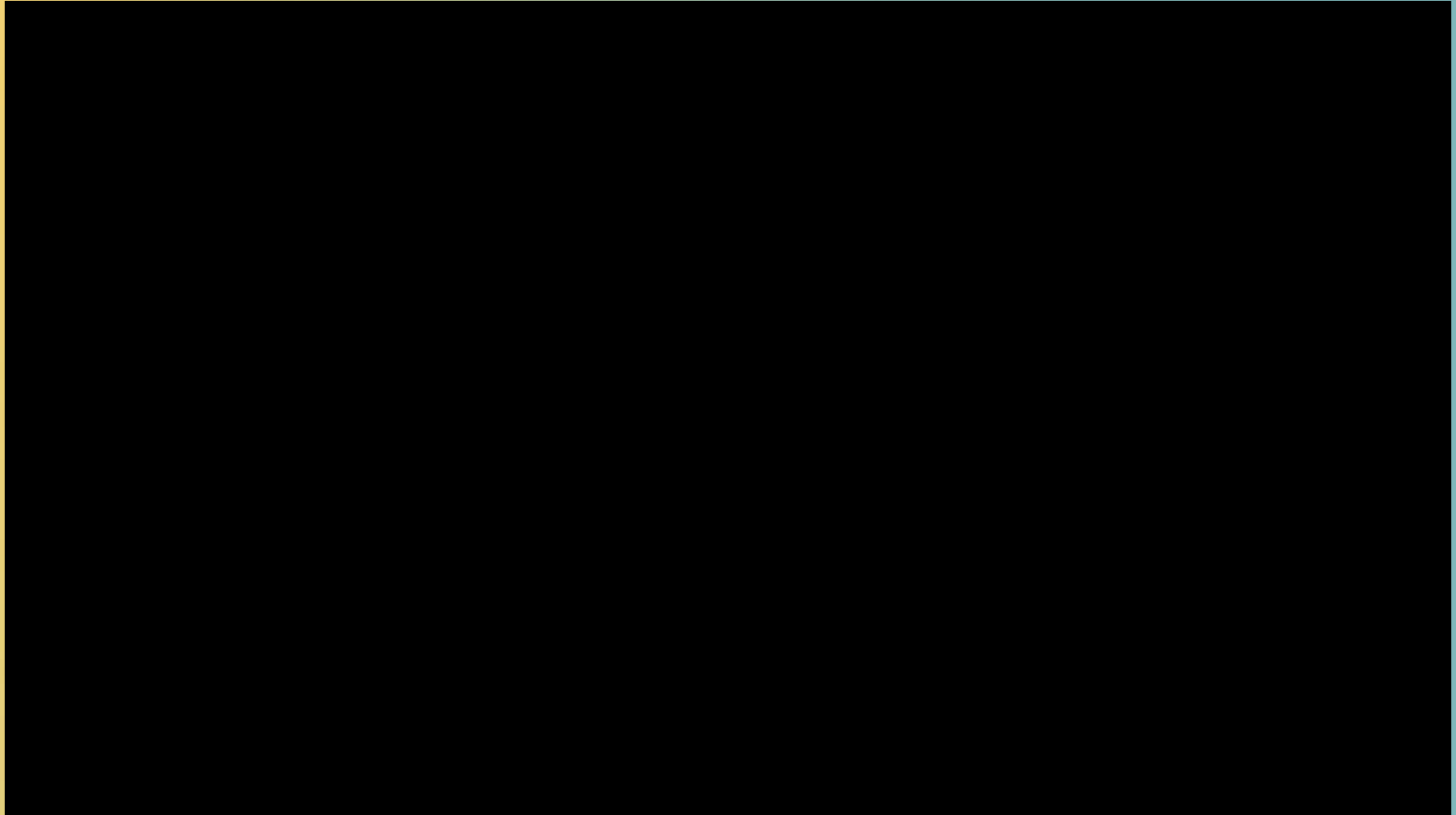


History of the C.A.R.E.S. Navigation Center

- 2018:** County launches the Justice-Involved Mental Health Task Force, using Strategic Intercept Mapping to identify justice system gaps.
- June 2019:** County awarded \$6 million in Proposition 47 Cohort II funding for mental health, substance use, housing, and diversion services.
- Sep. 2019:** Board of Supervisors accepts the \$6 million grant & authorizes implementation.
- Feb. 2021:** C.A.R.E.S. Navigation Center opens in Oakland.
- Sep. 2022:** County accepted a \$6 Million Proposition 47 Cohort III Expansion Grant.
- Nov. 2024:** County approves \$6 Million in Proposition 47 Cohort IV funding to further expand C.A.R.E.S., including services in South and East County.

C.A.R.E.S. Navigation Center Locations





C.A.R.E.S. Model Explained



- Serves adults 18 and older involved in low-level offenses associated with mental health or substance use needs.
- Provides early intervention before individuals become further involved in the criminal justice system.
- Connects participants to clinical services, peer support, case management, and community resources.
- Seeks to reduce repeat offenses through individualized services and follow-up.



C.A.R.E.S. Eligibility

ELIGIBLE

- Arrested for a misdemeanor
- Exhibiting mental health or substance use behaviors
- Nonviolent, no medical attention needed

NOT ELIGIBLE

- PC 290 registrable offense
- DV arrests / DV restraining order violations
- Stalking (PC 646.9)
- DUI
- Out-of-county / felony warrants

Voluntary Participation: Individuals must agree to transportation to C.A.R.E.S.

Individualized Assessment: Eligibility and services are determined through clinical and risk/needs assessments.

Immigration Status: Services are available regardless of immigration status.

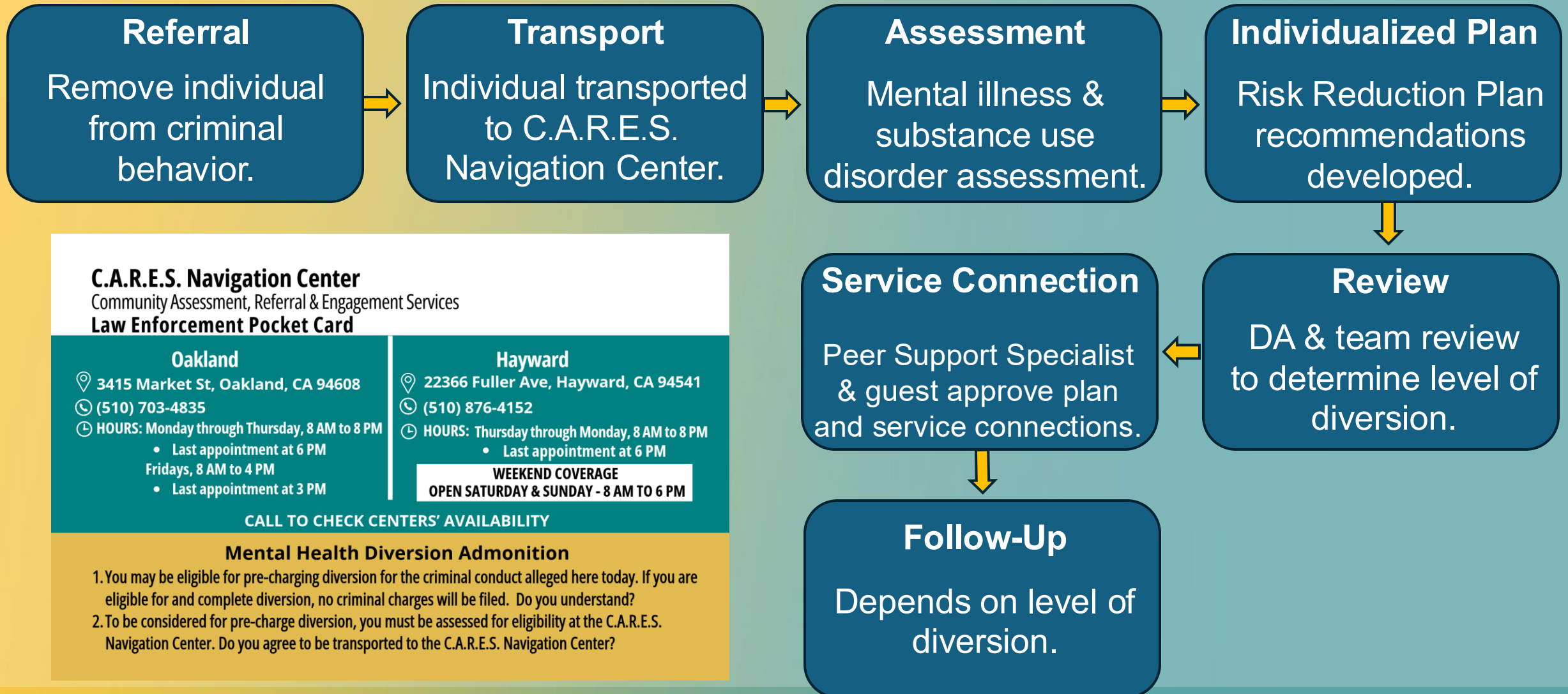
Separate from CARE Court: C.A.R.E.S. is a voluntary, point-of-arrest diversion program.

Why C.A.R.E.S.?



- We are the ONLY point of arrest diversion program in Alameda County.
- We are PEER LED. All first contact staff are systems impacted.
- We are keeping people with mental illness and/or substance use disorder out of jail and the criminal justice system.
- We connect people directly to services, in most instances the same day.

How C.A.R.E.S. Works



Levels of Diversion

DEFLECT

DEFLECT

1-day follow-up to encourage engagement with services.

DEFER

DEFER

1-day, 5-day and 3-week follow-up to determine engagement with services.

DIVERT A

DIVERT A

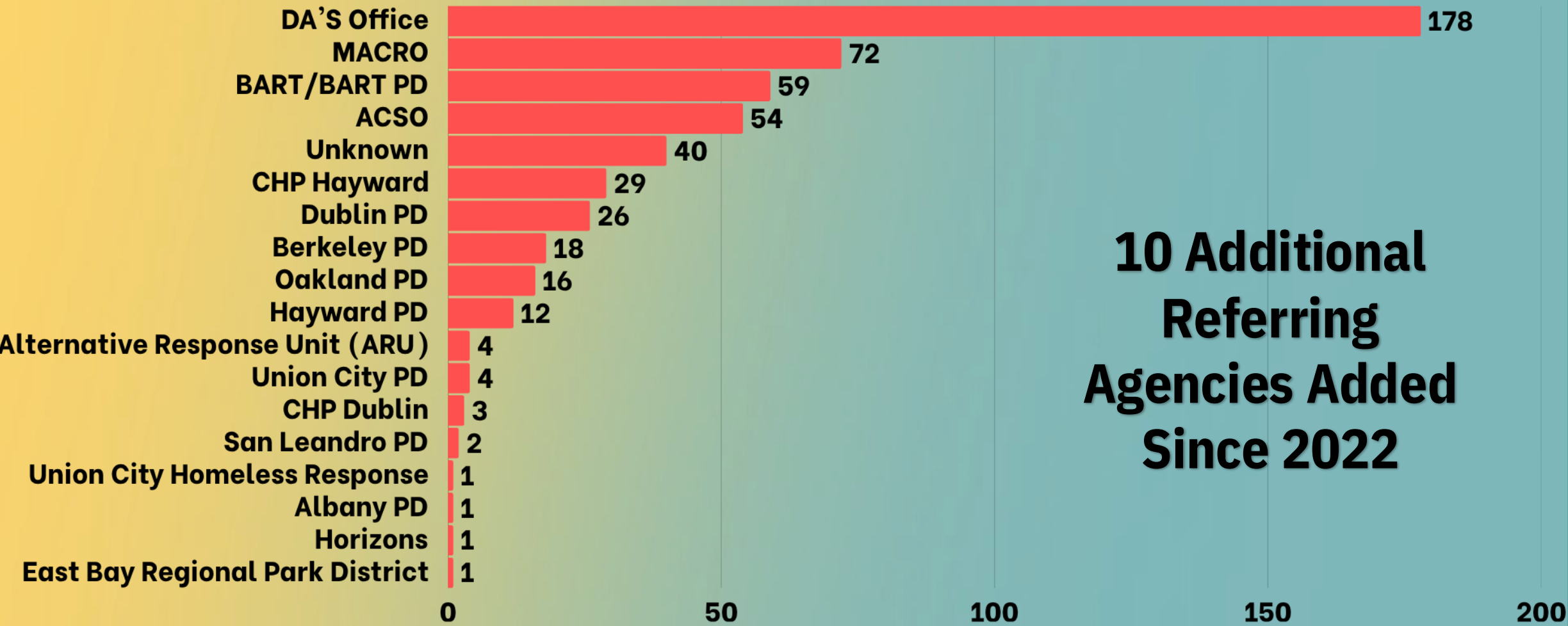
1-day and 30-day, 6-month and 1-year follow-up to track progress with RRP.

DIVERT B

DIVERT B

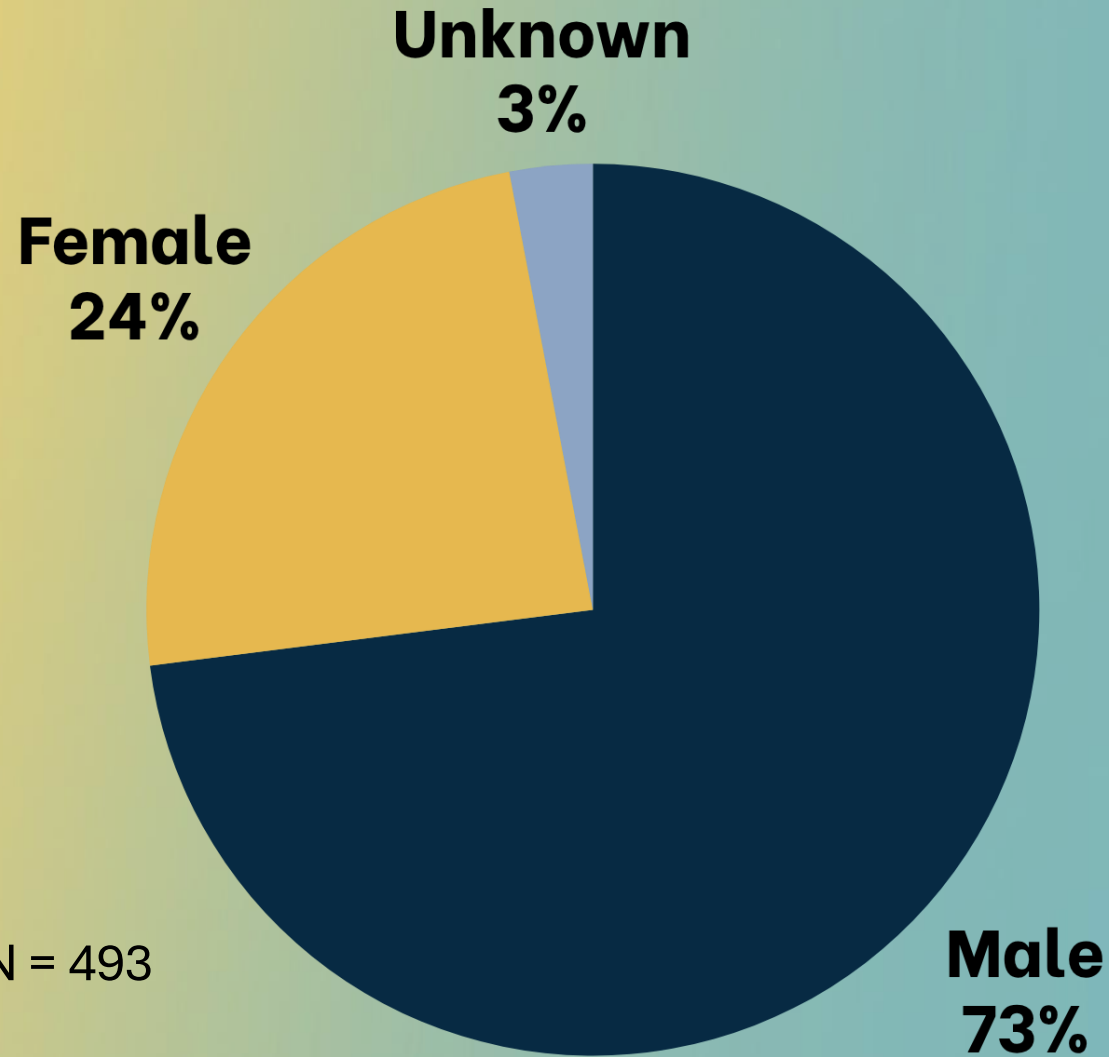
If referred to Collaborative Court, no follow-up is necessary.

Referrals by Source



Note: Referral totals reflect all referrals received, including potential repeat referrals for the same individual (February 2021-June 2026).

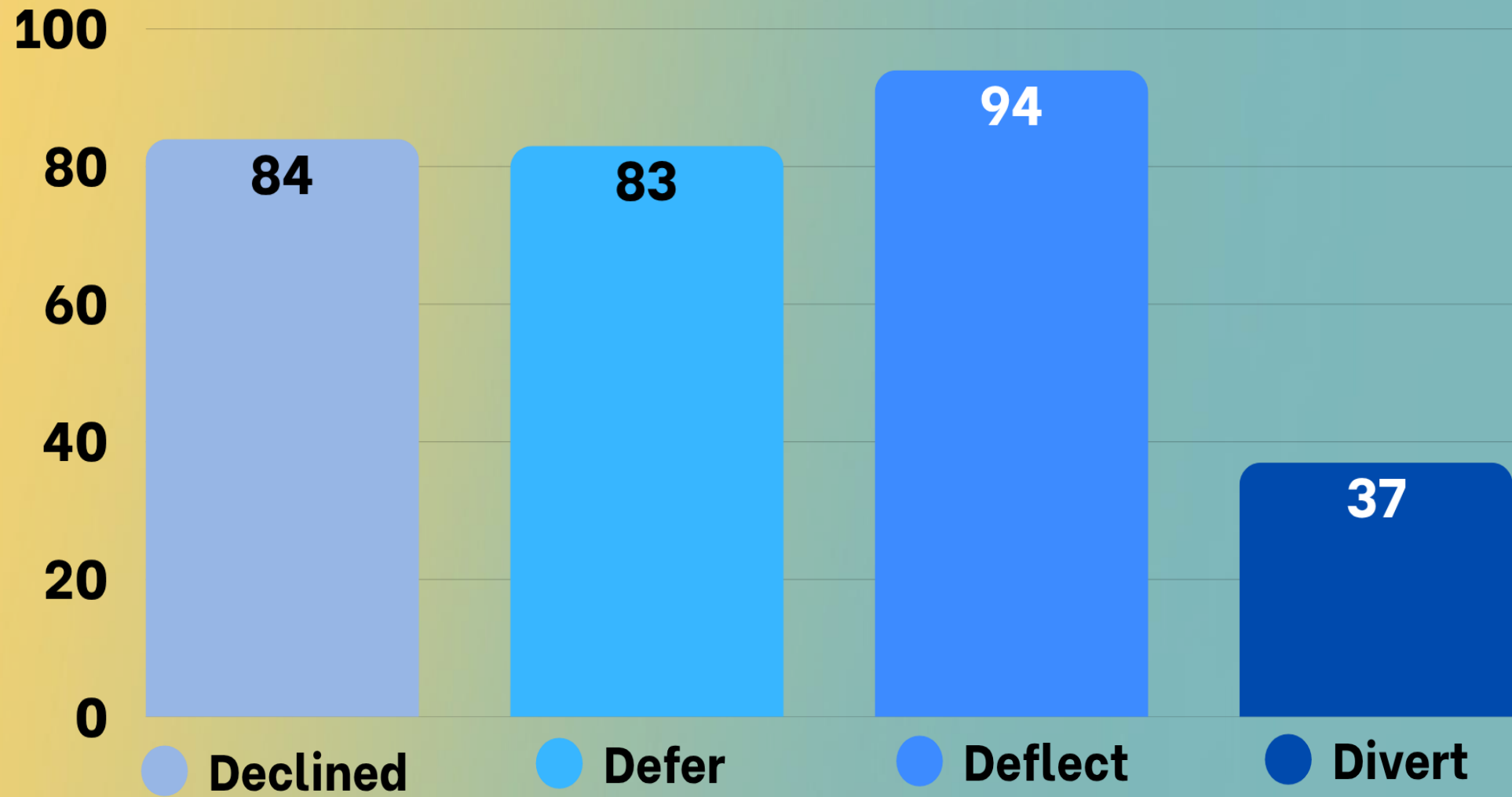
Referrals by Gender



February 2021-June 2026 | N = 493
unique clients.

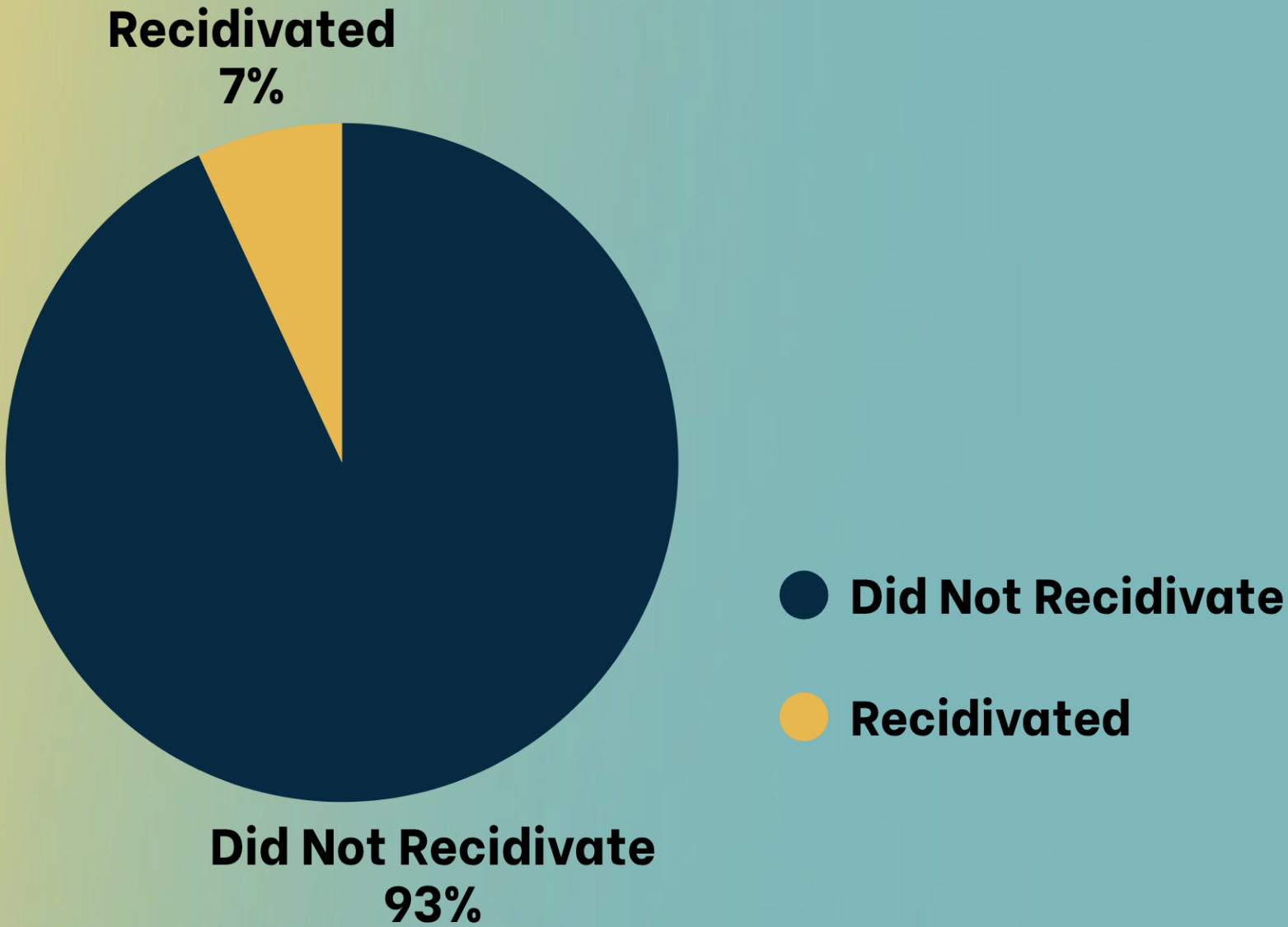
Note: Figures represent 493 unduplicated individuals, regardless of the number of times referred.

Diversion Type



Note: Figures include only referrals with an identified diversion type (February 2021-June 2026).

Recidivism Rate (February 2021-March 2023)



Source: RDA Consulting. (2023). Alameda County Proposition 47 Cohort II Final Evaluation Report, p. 44. Alameda County Health Care Services Agency.

What has changed



Two Mobile Teams

Expanded mobile outreach capacity to connect with individuals in the community.



Two Locations

Expanded Countywide coverage to serve individuals at Oakland and Hayward locations.



Stronger Law Enforcement Partnerships

Increased coordination and collaboration with law enforcement agencies.



Expanded Community Partnerships

Increased collaboration with community-based organizations (CBOs) to strengthen service connections and support.

Guest Testimonials



“There’s a program over here in Oakland, you got to check it out man, you got nothing to lose and everything to gain. They work with us, they work with the D.A., and they’ll reduce your sentence, or basically they work together to get you on probation and off the streets and back into society you know it. I mean, it sells itself, man.”

“It’s a life-changing opportunity that you just can’t give up, and I’m not giving it up, no way, no how.”

- Oscar

Guest Testimonials

“It helped me to be able to get to a place of calm without the chaos. It helped get back in touch with my self-esteem; it helped to feel good again and not feel like a product of my circumstance.”

“Wherever I call for help, it's either the people aren't treated with dignity or either its inhumane circumstances, it was like running into a wall after wall after wall. Obstacle after obstacle, you guys provided what was lacking out there. Which is where if there's a will, there's a way.”

- Amari



Guest Testimonials



“My experience with the C.A.R.E.S. Navigation Center is definitely going to be long-going. I feel like this is definitely not the end of the relationship but for the fact that they are going to be checking up on me and they have been. You know I find that to be a blessing in itself because there’s not a lot of organizations at all that follow-up with the intent to continue assisting or continue practicing what they started, that is removing the barriers that face the communities that aren’t just clients.”

- Wayne

Expansion & Funding Limitations

Cohort IV (*Current Funding Source*)

Alameda County received **\$6 million in Proposition 47 funding** to continue C.A.R.E.S. services and expand to a second location.

Cohort IV Expansion Goals:

- Expand services into South and East County. ✓
- Establish a second C.A.R.E.S. location. ✓
- Expand mobile assessment and transportation. ✓
- Strengthen law enforcement and community partnerships. ✓
- Improve access to culturally responsive behavioral health services. ✓

Funding Challenges:

- **Cohort V:** Ineligible because Alameda County received Cohort IV funding.
- **Cohort VI:** Requires additional expansion; cannot fund existing services alone.
- **Sustainability:** Current funding is fully committed, limiting further expansion.
- **Current service funding ends March 31, 2028, creating a funding gap beginning April 2028.**

Next Steps

Ongoing Funding & Program Stability

- **March 31, 2028:** Proposition 47 Cohort IV service funding ends.
- **April–June 2028:** Funding is needed to maintain C.A.R.E.S. operations through the remainder of Fiscal Year 2027–28.
- **July 2028 onward:** Ongoing funding is needed to sustain both programs.
- **Funding Limitation:** Cohort IV funds must support new or expanded activities and cannot supplant existing funding.

Projected Total Program Cost
(04/01/2028-06/30/2028)
\$647,645.25

Maintenance of Effort Cost FY 27-28



Line Item	Projected Cost
AC DAO Personnel Cost:	\$205,477.47
CBO Partner: Uncuffed	\$150,000.00
CBO Partner: La Familia	\$207,692.31
Projected Total Direct Program Cost:	\$563,169.78
Administrative Cost:	\$84,475.47
Projected Total Program Cost:	\$647,645.25

Projected expenses based on current staffing levels, including estimated personnel and community-based organization (CBO) costs for April 1–June 30, 2028.

Maintenance of Effort Cost FY 28-29

**NOTE:
Currently
BSCC Grant
Funded**

Line Item	Projected Cost
AC DAO Personnel Cost:	\$852,351.00
CBO Partner: Uncuffed	\$750,000.00
CBO Partner: La Familia	\$1,038,461.54
Projected Total Direct Program Cost:	\$2,846,290.02
Administrative Cost:	\$426,943.50
Projected Total Program Cost:	\$3,273,233.52

Projected expenses based on current staffing levels, including estimated personnel and community-based organization (CBO) costs for April 1–June 30, 2028.



Questions & Contact Information

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