ALAMEDA COUNTY BOARD OF SUPERVISORS MINUTE ORDER

The following action was taken by the Alameda County Board of Supervisors on 02/04/2025 Approved as Recommended \square Other \square Haubert: Miley: Márquez: X Fortunato Bas: -5 Unanimous **☑** Tam: | | Vote Key: N=No; A=Abstain; X=Excused **Documents accompanying this matter:** C-902525,C-28062,C-28063,C-28064,C-28065,C-28066 Contract: **Documents to be signed by Agency/Purchasing Agent:** File No. Item No. 26 Copies sent to: **Special Notes:** I certify that the foregoing is a correct copy of a Minute Order adopted by the Board of Supervisors, Alameda County, State of California. ATTEST: Clerk of the Board **Board of Supervisors**



Lakeside Plaza Building 1401 Lakeside Drive, Suite 500 Oakland, CA 94612-4305 TDD: (510) 272-3703

January 20, 2025

Honorable Board of Supervisors County of Alameda 1221 Oak Street, Suite 536 Oakland, California 94612-4305

SUBJECT: AWARD CONTRACTS FOR STRATEGIC PLANNING CONSULTANT SERVICES; MASTER CONTRACT NO. 902525; AMOUNT: \$703,380

Dear Board Members:

RECOMMENDATION:

Authorize the Purchasing Agent, or Purchasing Agent's designee, to execute Master Contract No. 902525 to provide strategic planning consultant services to the County of Alameda (County) Human Resource Services Department (HRS) for the term of March 1, 2025 through June 29, 2028, in the pooled amount of \$703,380, with the following contractors:

- A. K. Iwata Associates, Inc. (Principal: Kay Iwata; Location: Union City); Procurement Contract No. 28062;
- B. Center for Strategic Facilitation (Principal: Robert Hopkins; Location: San Leandro); Procurement Contract No. 28063;
- C. Brain Squared Solutions, Inc. (Principal: Heidi Glunz; Location: San Ramon); Procurement Contract No. 28064;
- D. Moore Iacofano Goltsman, Inc. dba MIG (Principal: Daniel Iacofano; Location: Berkeley); Procurement Contract No. 28065; and
- E. Consilience Group LLC (Principal: Meredith Hennessy; Location: Memphis, TN); Procurement Contract No. 28066.

DISCUSSION/SUMMARY:

For over 25 years, the County HRS Training and Education Center (TEC) has been delivering development services such as assessment, consulting, and facilitation to the County's internal workforce of more than 9,000 employees. The HRS TEC is seeking a pool of up to five (5) contractors to partner with HRS TEC in providing high-quality consulting services to County agencies and departments. These services aim to enhance productivity and effectiveness through Strategic Planning, a service that is increasingly in demand and aligns with the County's efforts to improve organizational structure. The services under this contract are exclusively for the County's

January 20, 2025

Strategic Planning Consultant Services

internal agencies and departments and do not extend to external public-sector agencies or organizations.

SELECTION CRITERIA/PROCESS:

HRS determined that the County does not currently have the resources to provide strategic planning consultant services.

HRS worked with General Services Agency (GSA)—Procurement to develop a Request for Proposal (RFP), which was issued on September 6, 2024, posted on the County and GSA LinkedIn websites for 40 days, emailed to the Chambers of Commerce e-mail group, and sent to the E-Gov Professional Services — Current Contract Opportunities mailing service. The RFP was also advertised in The Inter-City Express on September 10, 2024, and the Valley Times on September 13, 2024. A vendor outreach was conducted on September 11, 2024, followed by one networking/bidders' conference on September 16, 2024, which was attended by 14 attendees representing 14 vendors.

On October 16, 2024, 10 bidders submitted responses to the RFP. One bid response was disqualified as it did not meet the bidder minimum qualifications, and the County cannot accept the exceptions and clarifications presented in their bid response. The remaining nine (9) responses were evaluated, and the bidders were interviewed by the County Selection Committee. A maximum total of 550 evaluation points was available for this RFP. The total evaluation points include 50 preference points derived from a 5% preference for local vendors and a 5% preference for certified Small Local Emerging Business (SLEB) vendors, for a total of 10%.

K. Iwata Associates, Inc., Center for Strategic Facilitation, Brain Squared Solutions, Inc., Moore Iacofano Goltsman, Inc. dba MIG, and Consilience Group LLC were the highest scoring responsive vendors and are being recommended for award.

K. Iwata Associates, Inc. (Certified Small: 08-91319; Expiration: October 31, 2026) and Center for Strategic Facilitation (Certified Small: 13-00136; Expiration: December 31, 2025) are both certified SLEBs.

Brain Squared Solutions, Inc., is not a certified SLEB and is subcontracting 20% of the contract with Elemeno Health, Inc. (Principal: Arup Roy-Burman; Location: Oakland; Certified Small: 17-00074; Expiration: June 30, 2026) to provide custom professional and management web-based or e-learning training. Moore Iacofano Goltsman, Inc. dba MIG is not a certified SLEB and is subcontracting 20% of the contract with Convey, Inc. (Principal: Sybil Hatch; Location: Emeryville; Certified Small: 05-90690; Expiration: July 31, 2025) to provide strategic communications related to strategic planning services. Consilience Group LLC is not a certified SLEB and is subcontracting 20% of the contract with Clarity Social Research Group, Inc (Principal: Penelope Huang; Location: Oakland; Certified Small: 23-00025; Expiration: February 28, 2026) to provide management consulting services.

The following is the evaluation summary:

EVALUATION SUMMARY

Vendor	Location	Local	SLEB	Evaluation Points
K. Iwata Associates, Inc.	Union City, CA	Y	Y	519
Center for Strategic Facilitation	San Leandro, CA	Y	Y	447
Brain Squared Solutions, Inc.	San Ramon, CA	N	N	413
Moore Iacofano Goltsman, Inc. dba MIG	Berkeley, CA	Y	N	410
Cosilience Group LLC	Memphis, TN	N	N	385
Bio-Defense Network LLC	Phoenix, AZ	N	N	338
MBA Growth Partners, LLC	Rockville, MD	N	N	305
Barrow Wise Consulting, LLC	San Diego, CA	N	N	292
Fidelis Professional Services, Inc.	Simi Valley, CA	N	N	250

FINANCING:

Appropriations for this contract are included in the HRS Fiscal Year 2024-25 Approved Budget and will be requested in future budget years. No additional appropriations are required and there will be no increase in net County cost.

VISION 2026 GOAL:

The strategic planning consultant services meets the 10X goal pathway of **Employment for All** in support of our shared vision of **Thriving and Resilient Communities**.

Respectfully submitted,

Margarita Eamora Margattia Zatti Bra

Director of Human Resources Services

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Director, General Services Agency

Attachment

KG\NP\lh\I:\Board Letters\Purchasing\FY 2024-25\RFP 902525 Strategic Planning

cc: County Administrator Auditor-Controller County Counsel