

# ALAMEDA COUNTY BOARD OF SUPERVISORS MINUTE ORDER

*The following action was taken by the Alameda County Board of Supervisors on 12/09/2025*

Approved as Recommended  Other

Unanimous  Tam:  Haubert:  Miley:  Márquez:  Fortunato Bas:  -  5  
Vote Key: N=No; A=Abstain; X=Excused

Documents accompanying this matter:

Documents to be signed by Agency/Purchasing Agent:  
Contract: C-902635,C-29513,C-29521

File No. \_\_\_\_\_  
Item No. 54

Copies sent to:  
Cindy Wong, QIC 26021

Special Notes:



I certify that the foregoing is a correct copy of a Minute Order adopted by the Board of Supervisors, Alameda County, State of California.

ATTEST:  
Clerk of the Board  
Board of Supervisors

By: Nancy French  
Deputy



October 31, 2025

Honorable Board of Supervisors  
County of Alameda  
1221 Oak Street, Suite 536  
Oakland, California 94612-4305ewcx

**SUBJECT: AWARD CONTRACTS FOR CLIENT TRANSPORTATION SERVICES;  
MASTER CONTRACT NO. 902635; AMOUNT: \$378,880**

Dear Board Members:

**RECOMMENDATION:**

Authorize the Purchasing Agent, or her designee, to execute a contract (Master Contract No. 902635) to provide client transportation services to Alameda County Health and Alameda County Social Service Agency, for the term of 12/1/25 – 11/30/28, in the pooled amount of \$378,880, with the following contractors:

- A. RydeTrans (Principal: Gina Singh; Location: San Leandro); Procurement Contract No. 29513; and;
- B. Upreddy, Inc. (Principal: Nunagnon Houssa; Location: Washington, D.C.); Procurement Contract No. 29521

**DISCUSSION/SUMMARY:**

Alameda County Health (AC Health) and Alameda County Social Services Agency (SSA) require contractors to provide, on an as-needed basis, transportation services that include a qualified driver, vehicles, and assistive personnel if needed, to serve diverse and vulnerable populations, including individuals under conservatorship, those with mental illness, dementia, and physical frailty. The services must accommodate five levels of transport—ranging from unlocked, unassisted travel for ambulatory individuals to locked, assisted transport with Emergency Medical Technician supervision for gurney-bound passengers. These services may involve local or long-distance travel within California and must be delivered with care, sensitivity, and appropriate behavioral management.

Contractors will also provide standby service, real-time electronic confirmation of pickup and drop-off, and prior notification of the transport level required for each client. All services should be delivered with care, cultural sensitivity, and appropriate behavioral management practices.

**SELECTION CRITERIA/PROCESS:**

*AC Health and SSA have determined that Alameda County does not currently have the resources to provide client transportation services.*

*AC Health and SSA worked with General Services Agency (GSA)–Procurement to develop a Request for Proposal (RFP), which was issued on August 13, 2025, posted on the County and GSA LinkedIn websites for 30 days, emailed to the Chambers of Commerce e-mail group, and sent to the E-Gov Professional Services – Current Contract Opportunities mailing service. The RFP was also advertised in the Inter-City Express on August 15, 2025, and the San Francisco Daily Journal on August 18, 2025. A vendor outreach was conducted on August 13, 2025, followed by one networking/bidders conference on August 19, 2025, which was attended by five attendees representing four vendors.*

*On September 12, 2025, three bidders submitted responses to the RFP. One bidder was disqualified for submitting an incomplete bid response. The remaining two responses were evaluated, and the bidders were interviewed by the County Selection Committee. A maximum total of 550 evaluation points was available for this RFP. The total evaluation points include 50 preference points derived from a 5% preference for local vendors and a 5% preference for certified Small Local Emerging Business (SLEB) vendors, for a total of 10%.*

*RydeTrans and Upreddy, Inc. are being recommended for award.*

*RydeTrans is certified SLEB (Certified Small: 03-90406; Expiration: 5/31/26). Upreddy, Inc., is not a certified SLEB and is subcontracting 20% of the contract with Bay Area Men's Health (Principal: Numbiya Aziz; Location: Castro Valley; Certified Small: 25-00052; Expiration: 4/30/2026) to provide compliance and contract support.*

*The following is the evaluation summary:*

**EVALUATION SUMMARY**

<b>Vendor</b>	<b>Location</b>	<b>Local</b>	<b>SLEB</b>	<b>Evaluation Points</b>
<i>RydeTrans</i>	<i>San Leandro, CA</i>	<i>Y</i>	<i>Y</i>	<i>451</i>
<i>Upreddy, Inc.</i>	<i>Washington, DC</i>	<i>N</i>	<i>N</i>	<i>273</i>


**FINANCING:**

Appropriations for this contract are included in the AC Health and SSA Fiscal Year 2025-26 Approved Budget and will be requested in future budget years. No additional appropriations are required and there will be no increase in net County cost.


**VISION 2036 GOAL:**

Client transportation services meet the 10X goal pathway of **Accessible & Integrated Infrastructure** in support of our shared visions of **Safe & Livable Communities** and **Thriving & Resilient Population**.

Respectfully submitted,

DocuSigned by:  
  
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Kimberly Gasaway  
Director, General Services Agency

DocuSigned by:  
  
CFBDBF387EBC493...  
Andrea Ford  
Agency Director, Social Services Agency

DocuSigned by:  
  
E20638BBEBCB64AD...  
Aneeka Chaudhry  
Interim Director, Alameda County Health

cc: County Administrator  
Auditor-Controller  
County Counsel