

AGENDA ITEM REQUEST

Community Corrections Partnership Executive Committee (CCPEC)

Note: This agenda item request is due at least six (6) weeks prior to the CCPEC meeting.

Email requests to ProbationCommunityPrograms@acgov.org.

TO: Community Corrections Partnership Executive Committee (CCPEC)
c/o Alameda County Probation Department
Brian Ford, Chief Probation Officer
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Oakland, CA 94604-2059

FROM: **Name:** Juan Taizan
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This agenda item is being submitted for consideration by the Community Corrections Partnership Executive Committee (CCPEC) at their meeting on March 17, 2025

Title/Subject/Description: AB 109 Reentry Services: Sustaining Access and Supporting Success for Alameda County Justice Involved Reentry Population

Background Information: Felton Institute's (Felton) program Success: Movement from Incarceration (SMI), has provided services to 374 Alameda County Probation Department clients in South/East Alameda County since February 1, 2020. Felton's contract expires on June 30, 2025. In fiscal year 2024-2025, the CCPEC allocated \$1,795,872 to support a contract between Alameda County Behavioral Health (ACBH) and Felton Institute (Felton) to provide intensive services for individuals with severe mental illness who are justice involved. Felton uses a Forensic Assertive Community Treatment (FACT) model aimed at providing reentry case management and treatment services. This is the fifth time ACBH, and Felton SMI are returning to the CCPEC for an additional allocation.

Fiscal Impact*, if any: Would require allocation of FY 2025-2026 of \$1,531,440

Recommended action to be taken: Approve a one-year contract extension (July 1, 2025-June 30,2026) for Felton, Success: Movement from Incarceration reentry program in the amount of \$1,531,440 to ensure continuity and sustainability of services.

**When requesting funding, please answer the questions in either Section 1 or 2 below. If requesting funding for a new program idea, answer the questions in Section 1. If requesting funding for a program with an existing AB 109-funded contract, answer the questions in section 2.*

Signed by:
Signature: Juan Taizan
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Print Name and Title: Juan Taizan, Forensic, Diversion, and Reentry Services Director

Section 2: Request to Renew or Extend an Existing Contract

Information About the Program

- What part of the AB 109 population was served under the previous contract? (For example: unhoused individuals, clients disengaged from Probation Services, etc.)
 - Clients referred by Alameda County Probation, clients recently released from jail, clients disengaged from Probation services, unhoused clients, clients with serious mental illness.
- What client needs were addressed? (For example: housing, employment, substance abuse etc.)
 - Referrals and linkages to emergency and transitional housing, emergency food assistance, linkages to long term mental health support, linkages to substance use programs, assistance with family reunification, assistance with life skills, anger management, CBT, Psychiatric support, linkages to employment services.
- How many people did your organization serve under the contract?

Fiscal Year	FY 2020-2021	FY 2021-2022	FY 2022-2023	FY 2023-2024	FY 24-25
Actual FYTD Clients	22	51	82	156	63 to date

- How many people was your organization expected to serve under the contract?
 - Contractually 120 SMI clients were expected to be served.
- Please provide a summary of the program.
 - Felton's Success: Movement from Incarceration program provides intensive and comprehensive case management to clients with serious mental illness. The program is based on three phases. First, program staff work to help stabilize the client, meeting immediate basic needs i.e., mental health services, housing, food, Medi Cal enrollment; second, staff help the client transition into the community by providing linkages to presenting needs; third, staff support the client's sustainability while continuously monitoring and
- Please provide a list of the objectives achieved by the program/activity. 872 Services were provided.
 - 872 Services were provided.
 - 143 Referrals were made.

■Linkages Made:

- Linkages to local Primary Care Provider.
- Psychiatric Services Provided.

■Resources Provided:

- Clipper Cards
- DMV ID Vouchers
- Grocery Support
- DUI classes payment support
- Domestic violence classes support
- Hygiene Products
- Gift Cards
- Linkages to Social Services: SSI, Cal-fresh- SNAP- General Assistance.
- Linkages to local Food Banks
- Linkages to Safe Car Park program

- Did your organization invest any resources to make the program/activity successful? (For example: staffing, development of workshops etc.)
 - The SMI program invested heavily in staff training to improve client engagement and clinical skills these trainings included:
 - EDMR Trainings
 - Justice Services Participation in Alameda County's Community Resource Forum (CRF)
 - Navigating Anxiety: Mental Health Challenges and Resilience in African American Communities training
 - The Impact of Discrimination on Mental Health of African American Populations training
 - Environmental Impacts on African Americans Mental Health training.
- Did you do any outreach to the target population, outside of referrals by Probation? If so, what were the results of your outreach?
 - Yes, Felton staff conducted outreach to staff and potential clients at the Santa Rita Jail.
- Describe how successfully your organization achieved your contract milestones and the other contract deliverables?
 - Felton Success: Movement from Incarceration met its contract milestone of total clients served last fiscal year. Felton remains committed to achieving this milestone and works hard with its system partners to increase referrals and clients. It is important to note, that the clients referred to the Felton Success: Movement from Incarceration program require a very intensive level of support. It is challenging to retain clients, typically due to the multiple life challenges our clients face (e.g., unstable housing). Felton works extremely hard to extend outreach and engagement efforts and specialize treatment to fit justice impacted individuals and families.

Background Research

- Is the program/activity evidence based or a promising new idea?
 - Interventions and modalities provided by Felton Success: Movement from Incarceration are evidence based. These include:
 - Cognitive Behavioral Therapy / Interventions (CBT)
 - Motivational Interviewing
 - Narrative Therapy
 - Systems Theory
 - Solution Focused Therapy
 - Harm Reduction
 - Cognitive Mapping
 - Peer-Based Mentoring Model
- If the program/activity is an evidence-based program, what does the research say about it?
 - Motivational Interviewing is a type of counseling approach that helps our clients resolve feelings of ambivalence and anxiety, empowering our clients in recognizing the stages of change and taking ownership of their transitional journey.
 - FACT Model is a service delivery model intended for folks with serious mental health issues and who are involved in the criminal justice system.
 - CBT allows for the client to evaluate and examine their own thoughts, behaviors, and emotions helping them to recognize escalating negative thoughts and emotions and how to regulate using strategies to change their thinking.

- Harm reduction assists in working with clients with dual diagnoses through compassionate approaches to managing mental health without necessarily having to achieve sobriety first.
- Peer-Based Mentoring Model- establishes a structured mentoring system where individuals who have had a successful reentry experience serve as mentors to those recently released from incarceration. Peer mentors undergo training to enhance their mentoring skills, including active listening, conflict resolution, and providing emotional support. They also receive information about available community resources. Peers are matched with mentees based on factors such as shared experiences, interests, and specific reentry needs. This matching process is designed to foster a sense of understanding and relatability between the Peer and the Client.
- If there is existing research, was the research done on a population like the population served?
 - Felton's Justice Services SMI program utilizes the Forensic Assertive Community Treatment (FACT) service delivery model. This SAMHSA supported model is a forensic focused version of the evidence-based service delivery model, ACT (Assertive Community Treatment). While FACT is a newer service delivery model having emerged in the mid-2000's, beginning evaluations demonstrate favorable impacts. Given FACT is specifically designed to support justice impacted SMI or occurring disorders, it follows that research to establish validity was conducted on a similar or same population served by Felton's SMI Justice Services program.

<https://library.samhsa.gov/sites/default/files/pep19-fact-br.pdf>.

- How do milestones/contract deliverables compare to the outcomes of similar work in other jurisdictions?
 - For example, Felton's SMI program focuses on integration with primary care, while other Felton programs in San Francisco County may emphasize crisis intervention services. Both programs aim to improve mental health outcomes but may have different specific goals based on community needs. Both programs have different methods for evaluating the success of their programs.
 - Individuals with severe mental health issues often have co-occurring substance use disorders, which complicates treatment. There is often stigma associated with severe mental illness and clients are often reluctant to seek help. Effective treatment often requires collaboration across various disciplines, which can be challenging to coordinate. We find that many of our SMI clients are unhoused and unable to reach or locate. Even attempting to coordinate with their assigned DPO in hopes to engage is at times fruitless. Keeping clients engaged in treatment can be difficult, particularly if they experience symptoms that impair motivation or insight.
- Is Probation funding any similar activities?
 - AC Probation is not funding similar activities targeting the justice involved community.
- If Probation is funding similar activities, what is unique about this program/activity, why is it necessary?
 - Felton Success: Movement from Incarceration program is unique for several reasons, e.g., direct linkage to CORE triage pipeline, rapport with other MH providers in the community, able to establish positive relationship with Probation and ACBH, able to provide step-up and stepdown services without significant delay, culturally responsive, and we have a deep understanding and connection to the population that we serve.
- Lived experience can often provide a layer of knowledge often not captured by traditional research methods. Please provide any anecdotal knowledge based upon lived experiences that contributes to or strengthens your proposed program/activity.
 - Individuals with lived experience often highlight the importance of peer support. For example, someone who has navigated mental health challenges can share how connecting with peers

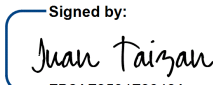
who understand their struggle made a significant difference in their recovery. Feedback from individuals with lived experience can reveal gaps in mental health services. Former clients can provide insights on service delivery, staff interactions, and program effectiveness, leading to adjustments that enhance the overall experience.

Program Data

- How many people were referred to the program/activity by Probation?
 - 156 SMI clients were referred by Alameda County Probation Department FY 23-24
 - 63 SMI clients were referred by Alameda County Probation Department FY 24-25
- Why should the contract be extended/renewed rather than going out to bid?
 - This contract should be extended due to the longstanding community relationships. Trust building can lead to higher engagement and participation rates among individuals seeking mental health services, as community members may feel more comfortable approaching organizations they already know. Clients benefit from consistent support and follow-up which can be crucial for recovery and overall mental health outcomes. Transitioning services to a new provider can disrupt this continuity and negatively impact clients.
- Please provide program milestones and other contract deliverable data.
 - 156 clients served in FY 23/24
 - 872 services Provided in FY 23/24
 - 143 Referrals made in FY 23/24
 - 63 clients served in FY 24/25 to date
- Linkages Made:
 - Linkages to local Primary Care Provider.
 - Psychiatric Services Provided.
- Resources Provided:
 - Clipper Cards
 - DMV ID Vouchers
 - Grocery Support
 - DUI classes payment support
 - Domestic violence classes support
 - Hygiene Products
 - Gift Cards
 - Linkages to Social Services: SSI, Cal-fresh- SNAP- General Assistance.
 - Linkages to local Food Banks
 - Linkages to Safe Car Park program
- Has this contract been extended before? If so, how many times and why?
 - 1st amendment extended contract from 2.1. 20 – 6.30.21 (No fiscal impact) due to late start at onset of the Covid-19 pandemic.
 - 2nd amendment extended contract 7.1. 21 – 6.30.22 (No fiscal impact) due to continued Covid 19 pandemic.
 - 3rd amendment extended contract 7.1.22- 6.30.23 (No fiscal impact) to ensure continuity and sustainability of services.
 - 4th amendment extended contract 7.1.23-6.30.24 and contract increased to \$1,710,354
 - 5th amendment extended contract 7.1.23-6.30.24 and contract increased to \$1,795,872.

Fiscal Impact

- What is the total proposed budget for the requested program/activity?
 - FY 25/26 proposed SMI Budget - \$1,531.440
- What was the total budget for the program/activity under the previous contract?
 - FY 24/25 SMI budget under previous contract - \$1,795,872.
- If the proposed budget is higher than that of the previous contract, please justify the increase.
 - N/A
- If the proposed budget is lower than that of the previous contract, please explain.
 - The total contract budget is being reduced to reflect the average number of clients served to date in FY 24/25 despite intensive outreach efforts.

Signed by: 
Signature: _____
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Print Name and Title: Juan Taizan Director, Forensic System