

PERFORM

LEARN

CREATE

REFINE/ APPROVE

(12-24 months) Procurement



Process

PHASE 1: LOGIC MODELING



Program & Services
Workgroup & CCP
Approval

PHASE 2: DEVELOPMENT



Write SOW and
Finalize RFP

PHASE 3: PROCUREMENT



Release RFP &
Chose Successful
Bidder

PHASE 3: CONTRACTING



Board of Supervisor
Approval &
SSA Drafting

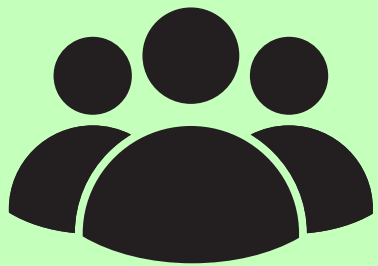
PHASE 4: CONTRACT IN PLACE



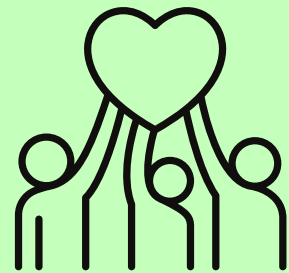
Contract
Implementation &
Management

Phase 1

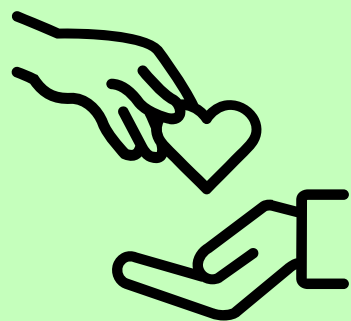
Stakeholders



Clients & Families



Community



Providers



Government Partners

Research: Best Practices

Various methods of feedback are used:

Direct Client Feedback

QA Process

Surveys

Previous Clients

Listening Session

Data

Feedback Boxes

Providers

Probation Officers

Citizen's Complaint Page

Families

Phase 1: Logic Modeling



Inputs

WHAT WE INVEST

- Staff
- Time
- Money
- Equipment



Outputs

WHAT WE DO & WHO WE REACH

Activities

- Deliver services
- Conduct workshops

Participation

- AB 109 Eligibility
- Women, 290, etc.



Outcomes/Impact

WHAT ARE THE RESULTS

- Short-term results (Learning): Awareness, Knowledge, Skills
- Intermediate results (Action): Behavior Changes
- Long-term/Ultimate Outcome